



SEPTIC SERVICE PREPARATION AND CARE CHECKLIST

For East Texas homes and properties

You do not need to diagnose the problem before calling. Tell Boyce's Septic Service what you have noticed, and the work area will be evaluated in person before the estimate is finalized.

CALL PROMPTLY IF YOU NOTICE

- ☐ Repeated slow drains or gurgling in more than one fixture.
- ☐ Sewage odors inside or outside the property.
- ☐ Wastewater backing up through a toilet, tub, shower, or floor drain.
- ☐ Wet, soggy, unusually green, or standing water near the tank or drainfield.
- ☐ A septic or aerobic-system alarm.

BEFORE THE SERVICE VISIT

- ☐ Note the symptoms, when they began, and which areas are affected.
- ☐ Share the last known pumping or service date if you know it.
- ☐ Unlock gates and provide clear access for the service truck.
- ☐ Move vehicles and equipment away from likely access routes.
- ☐ Secure pets and keep children and visitors away from the work area.
- ☐ Have permits, diagrams, or service records ready if they are easy to locate.
- ☐ Point out known system locations; you are not expected to locate them yourself.

IF SEWAGE IS BACKING UP

- ☐ Reduce nonessential water use.
- ☐ Keep people and pets away from sewage or surfacing wastewater.
- ☐ Do not open, enter, or excavate the septic tank.
- ☐ Call Boyce's Septic Service for an onsite evaluation.

HELP PROTECT YOUR SYSTEM

- ☐ Use water efficiently and spread out heavy water use when practical.
- ☐ Flush only human waste and toilet paper.
- ☐ Keep wipes, paper towels, hygiene products, diapers, and cat litter out of toilets.
- ☐ Keep fats, oils, grease, paint, solvents, pesticides, and fuels out of drains.
- ☐ Keep vehicles, heavy equipment, structures, and deep-rooted plants off the drainfield.
- ☐ Direct large amounts of stormwater away from the septic-system area when possible.
- ☐ Do not rely on additives as a substitute for inspection or pumping.

KEEP A SIMPLE SERVICE RECORD

- ☐ Record pumping, inspection, maintenance, and repair dates.
- ☐ Keep permits, diagrams, reports, and recommended follow-up dates together.
- ☐ Follow the schedule recommended for your actual tank, system type, use, and local requirements.

GENERAL PUMPING GUIDANCE

Many household tanks are pumped every three to five years, but timing varies with tank size, household use, accumulated solids, system type, and local requirements. Aerobic and other alternative systems may require more frequent attention.

SERVICE VISIT RECORD

Service date: _____ Next recommended service: _____

Work performed or findings: _____

CALL 903-603-0739

Boyce's Septic Service | boyceseptictx.com

General homeowner guidance adapted from U.S. EPA and Texas TCEQ resources.
This checklist does not replace an onsite evaluation or property-specific requirements.